

Power Price Equity Scheme Caravan Park Tariff Compensation Program Terms and Conditions

The following document must be read before signing the Caravan Park Tariff Compensation Application Form.

Caravan Park Tariff Compensation Program details:

1. What is the Caravan Park Tariff Compensation Program?

The Scheme requires caravan park and park home owners to on-sell electricity to their permanent residents at the uniform residential tariff rate in accordance with the regulations contained in the Energy Industry Act 2004.

The State Government acknowledges that many caravan park owners in the North West Interconnected System (NWIS) and regional non interconnected systems purchase power at prices higher than the uniform residential tariff. To ensure you are not disadvantaged, the Caravan Park Tariff Compensation Program (hereafter referred to as the 'Compensation Program') has been developed by Horizon Power to compensate you the difference between the uniform residential tariff price you pass on to your permanent residents and the electricity tariff you are currently being charged.

2. Who can apply for the Compensation Program?

The Compensation Program is available to caravan park and park home owners supplied by Horizon Power via the NWIS network or a regional non interconnected system who have permanent residents. If you are unsure if your park is supplied by Horizon Power or is eligible to apply please contact your local Horizon Power office for more details.

3. How does the Compensation Program work?

Caravan park owners are able to apply for compensation on a monthly basis by completing a Compensation Application Form (hereafter referred to as 'Application Form') and submitting it to Horizon Power. Within 10 working days of Horizon Power receiving the Application Form, an email will be sent to you outlining the calculated amount that will be credited to your next electricity account.*

Horizon Power account details:

4. Can I short pay my Horizon Power account by the compensation amount I am expecting?

No. Caravan park owners are required to pay the total amount due on each Horizon Power account by the due date.

Application Form information

5. What information is required on the Application Form?

The information on the Application Form will vary depending upon whether or not a caravan park has sub meters for their permanent resident dwellings.

If the park has:

A. Permanent residents without sub meters.

Caravan park owners will have to supply information on:

- the total number of occupied permanent resident dwellings; and
- the total number of days in the period being claimed.

Please note parks without sub meters only need to fill in Part A of the Application Form.

B. Permanent residents on sub meters.

Caravan park owners will have to supply information on:

- the total number of occupied permanent resident dwellings;
- the sub meter numbers; and
- the sub meter readings for each occupied permanent resident dwelling - at the beginning and end of the period being claimed.

6. How do I obtain an Application Form?

Additional copies of the Application Forms are available by contacting your local Horizon Power office or visiting www.horizonpower.com.au.

7. How do I submit my Application Form?

When the Application Form is fully completed please email, fax or post it to your local Horizon power office. These details are provided on the Application Form.

8. How frequently can I apply for compensation payments?

Horizon Power will process only one Application Form per calendar month from the designated electricity account holder (caravan park owner).*

*No backdating allowed.

9. When do I have to send my Application Form to Horizon Power?

Horizon Power has allowed four weeks from the last day of every month for caravan park owners to submit their Application Form for the month being claimed. For example, an Application Form providing the details for occupied permanent resident dwellings in a caravan park during the month of November 2016, should be submitted by 30 December 2016.*

10. What happens if I am late sending Horizon Power my Application Form?

If you are late sending in an Application Form, it will mean that your next Horizon Power account may not show a credit. However, the credit will appear on your next electricity account. Remember, as soon as Horizon Power processes your Application Form, you will receive a confirmation email of the credit amount.*

11. What happens once Horizon Power receives my Application Form?

Horizon Power will process the Application Form and then send you an email confirming the calculated credit amount that will appear on your next account. If more details are required Horizon Power will contact you.

In addition, please note the following details regarding the Caravan Park Tariff Compensation Program:

12.

Horizon Power is committed to protecting your privacy. A copy of our Privacy Policy is available at our web site www.horizonpower.com.au

13.

Horizon Power, as administrator of the State Government's Power Price Equity Scheme (including the Caravan Park Tariff Compensation Program), reserves the right to decline any application (or demand repayment of any compensation payment) in situations where, in Horizon Power's reasonable opinion, any eligibility criteria has not been met or the aims and objectives of the scheme are not being achieved.*

14.

Horizon Power and/or the State Government reserve the right to terminate, suspend or modify the Compensation Program at any time, without notice.

15.

By applying for the Compensation Program you agree to all Terms and Conditions for the Caravan Park Tariff Compensation Program and the Power Price Equity Scheme.

16.

Caravan parks that lodge a Caravan Park Tariff Compensation Application Form will be subject to a regular audit process to validate the information provided on the Application Form(s).

Calculation of compensation for caravan parks without sub meters:

I do not have sub meters, how will the compensation be calculated?

Compensation amounts for caravan park owners with no sub meters will be based on the daily average consumption of a permanent resident dwelling (determined for each regional town). Refer to the Daily Average Consumption Chart for Regional Towns table to reference the correct figure for your regional town.

The daily average for the various towns are based on the annual residential consumption for each town where caravan parks are located. The annual residential consumption figure is divided by 365 to determine the 'Average Units Per Day' for each town (see example chart below).

Daily average consumption chart for regional towns*

Town	Average Units Per Day	Town	Average Units Per Day
Broome	26.51	Laverton	17.72
Camballin	59.92	Leonora	22.87
Carnarvon	15.57	Marble Bar	25.93
Cue	14.39	Meekatharra	19.52
Denham	12.34	Menzies	12.00
Derby	28.63	Mount Magnet	16.49
Esperance	15.60	Norseman	10.58
Exmouth	19.88	Nullagine	27.58
Fitzroy Crossing	42.85	Onslow	19.10
Gascoyne Junction	26.35	Port Hedland	31.78
Halls Creek	26.29	Sandstone	17.18
Hopetoun	8.53	Wiluna	29.27
Karratha	35.51	Wyndham	28.45
Kununurra	32.48	Yalgoo	18.73
Lake Argyle	31.95		

* For illustrative purposes only.

*No backdating allowed.

The following steps provide a guide to determine the amount of compensation for parks without sub meters, using Broome as an example.

Please note: Horizon Power will determine the actual compensation amount and it will be credited directly onto your Horizon Power account on receipt of your Application Form. The following steps are designed only as a guideline for you to refer to and may not reflect current tariff rates.

Step 1

Choose the appropriate location from the Daily Average Consumption Chart shown on the previous page (Broome is circled for this example) for your caravan park.

Step 2

Multiply the Average Units Per Day for your location by the number of occupied permanent resident dwellings you have, by the number of days you are claiming for. This calculation will equal the total number of electricity units for which you can claim compensation.

Using Broome for example,

26.51 units (Average Units per Day) x 10 (Total Number of Occupied Permanent Resident Dwellings) x 30 (Days) = 7953 Total Number of Electricity Units

	Average Units per Day (kWh)	Total Number of Occupied Permanent Resident Dwellings	Total Number of days claimed for	Total Number of Electricity Units
Example	26.51 units	10	30	7953
Your Calculation:				BOX A:

Once you have calculated your Total Number of Electricity Units, place this figure in Box A shaded above.

Step 3

To determine the compensation amount per unit of electricity you need to identify which Tariff your caravan park is currently being charged. The Tariff is recorded on the back page of your Horizon Power account.

Compensation amount per unit of electricity

Tariff	Cost per electricity unit (incl GST)	Uniform tariff cost per electricity unit (incl GST)	Compensation amount per electricity unit (incl GST)
K2	17.47 cents	13.94 cents	3.53 cents
L2	17.47 cents	13.94 cents	3.53 cents
M2	26.57 cents	13.94 cents	12.63 cents

For example

If a caravan park is on the L2 Tariff, the owner can expect to receive a compensation amount of 3.53 cents (incl GST) for every unit of electricity they have deemed to have on-sold at the uniform domestic tariff rate to permanent residents. See the L2 tariff in the Compensation Amount per Unit of Electricity Table.

Place the compensation amount per electricity unit for your caravan park in Box B below.

Example	3.53 cents
Your Calculation:	BOX B:

Step 4

The final step is to determine the total compensation amount you can expect to appear on your next Horizon Power account. To determine this amount you must calculate the following:

Box A x Box B (divided by 100) = \$

	BOX A	BOX B (divided by 100)	Compensation Amount
Example	7953	0.0353	\$280.74
Your Calculation:			

The compensation amount figure above should appear on your next Horizon Power account based on the figures for the claimed period.

Calculation of compensation for caravan parks with sub meters:

I have sub metered dwellings, how will the compensation be calculated?

Using the following steps you will be able to determine the amount of compensation for a particular period if you wish.

Please note: Horizon Power will determine the actual compensation amount and it will be credited directly onto your Horizon Power account on receipt of your Application Form. The following steps are designed only as a guideline for you to refer to.

Step 1

Determine the total number of electricity units used by the occupied permanent resident dwellings for the period and place this in BOX A below.

For example

A park may have 1000 units (total number of electricity units for occupied permanent resident dwellings)

Example	1000
Your Calculation:	BOX A:

Step 2

To determine the compensation amount per unit of electricity you need to identify which Tariff your caravan park is currently being charged. The Tariff is recorded on the back page of your Horizon Power account.

Compensation amount per unit of electricity

Tariff	Cost per electricity unit (incl GST)	Uniform tariff cost per electricity unit (incl GST)	Compensation amount per electricity unit (incl GST)
K2	17.47 cents	13.94 cents	3.53 cents
L2	17.47 cents	13.94 cents	3.53 cents
M2	26.57 cents	13.94 cents	12.63 cents

For example

If a caravan park is on the L2 Tariff, the owner can expect to receive a compensation amount of 3.53 cents (incl GST) for every unit of electricity they have deemed to have on-sold at the uniform residential tariff rate to permanent residents. See the circled L2 example above.

Place the compensation amount per electricity unit for your caravan park in Box B below.

Example	3.53 cents
Your Calculation:	BOX B:

Step 3

The final step is to determine the total compensation amount you can expect to appear on your next Horizon Power account. To determine this amount you need to calculate the following:

Box A x Box B (divided by 100) = \$

	BOX A	BOX B (divided by 100)	Compensation Amount
Example	1000	0.0353	\$35.30
Your Calculation:			

For example

For a park with 1000 units (total number of electricity units for permanent resident dwellings) x compensation rate for L2 Tariff (3.53c) divided by 100 = \$35.30

The compensation amount figure above should appear on your next Horizon Power account based on the figures for the claimed period.