

# Fees and Charges

Horizon Power charges customers and contractors for the retail and network services we provide to maintain and upgrade our assets and ensure safe and reliable power. Visit the Horizon Power website for further information on our fees and charges.

Billing	
Paper bill fee	\$1.20
Over the counter payment (Australia Post)	\$2.52
Account establishment	\$23.60
Dishonour fee (via Australia Post)	\$27.50
Dishonour fee (via direct debit)	\$14.75
Overdue account notice	\$5.80*
Credit card transaction fee	Refer to website
Copy of customer invoice request	\$3.30
Customer-funded work	
Permanent power supply (single phase or three phase meter)	\$901.00
Temporary supply connection (single phase or three phase meter)	\$901.00
Disconnection / reconnection of power supplies: <ul style="list-style-type: none"> <li>• prior to demolition</li> <li>• for meter abolishment</li> <li>• following unauthorised reconnection</li> </ul>	\$762.10
Connection to the network	Quote required
Relocate a Horizon Power asset	Quote required
Upgrade power supply to a current transformer meter (over 100 amps)	Quote required
Design Information Package	\$1,198.00
Design fee	\$6,195.00
Subsidised underground connection (up to 3 dwellings)	\$4,900.00
Application for unmetered supply	Quote required

\*GST not applicable

Metering	
Meter test - standard meter testing	\$243.60
Meter test - reduced meter testing	\$152.20
Meter damage	\$844.10
Remote reconnection or disconnection	\$6.19
Interval data request	\$30.00
Remote meter configuration	\$26.00
Manual meter read	\$150.00
Subsidiary electricity meter rental (daily charge)	\$0.1640
Reconciliation of embedded network master account	Quote required
Embedded network management	\$304.50
Adding or removing meters from an embedded network account	Quote required
Rebilling of an embedded network master meter account	Quote required
Solar applications	
Feed in management	\$14,000.00
PV network impact statement (up to 1 MW)	\$3,615.00
PV network impact statement (greater than 1 MW)	\$10,430.00
Miscellaneous charges	
Unnecessary callout charge (service vehicle visit)	\$150.00
High and wide load permit	\$150.00
Inspector fee (reinspections)	\$474.50
Freedom of Information application	\$30.00
Vegetation removal	Quote required

## We are your local energy partner

If you require more information or have any questions about which tariff applies to you, please contact us:

Residential **1800 267 926**  
 Business **1800 737 036**  
 Email [enquiries@horizonpower-reply.com.au](mailto:enquiries@horizonpower-reply.com.au)  
 Web [www.horizonpower.com.au](http://www.horizonpower.com.au)

If you don't speak English we will arrange an interpreter service.

If you have hearing or speech difficulties please call **1800 461 499** (TTY).

For faults or emergencies, please call **13 23 51**.

Find us on     



# Electricity fees and charges

North West Interconnected System and Regional Non-Interconnected Systems

Effective 1 July 2019

This brochure is available in alternative formats on request.

HP-3-18-089



Horizon Power delivers energy solutions to regional and remote Western Australia and is focused on ensuring reliable electricity is provided to our customers in the most efficient way to reduce costs.

Most of our customers pay a tariff that is much lower than the actual cost of purchasing or generating, distributing and retailing electricity. The difference between the tariffs customers pay and the actual cost is subsidised by the State Government. The subsidy to Horizon Power for 2018-19 is \$171 million or around \$3,420 per customer connection.

Current tariffs, fees and charges, and information on additional products, rebates and subsidies are available on our website.

# Tariffs

## Residential Tariff (A2)

The A2 tariff is the standard residential tariff applied to private dwellings (houses, home units, flats, apartments) used solely for residential purposes. It offers customers the same flat rate energy charge regardless of where they live and which time of the day electricity is used.

Fixed charge	\$1.0333 /day
Variable charge	28.8229 c/kWh

## Residential and Business Tariff (K2)

The K2 tariff is applied to customers who use electricity partly for residential and partly for business purposes, who consume less than 160 megawatt hours per annum.

Fixed charge	\$1.7686 /day
0 - 20 kWh/day	29.2053 c/kWh
20 - 1,650 kWh/day	27.5221 c/kWh
> 1,650 kWh/day	31.0302 c/kWh

## Rebates and subsidies

Horizon Power provides a number of rebates and subsidies, on behalf of the State Government, to residential customers who hold a concession card.

We are here to help. To find out more about the rebates and schemes available, or to download our financial hardship brochure, visit our website or telephone our customer service centre on **1800 267 926**.

## Small Business Tariff (L2)

The L2 tariff is applied to customers where electricity is used for business purposes, with consumption up to 50 megawatt hours per annum (up to 137 units per day on average).

Fixed charge	\$1.7789 /day
0 - 1,650 kWh/day	27.6823 c/kWh
> 1,650 kWh/day	31.2108 c/kWh

## Medium/Large Business Tariff (L4)

The L4 tariff is applied to customers where the electricity is used for business purposes, with consumption of 50 megawatt hours or more per annum (greater than 137 units per day on average), and for customers who use electricity partly for residential and partly for business purposes, who consume more than 160 megawatt hours per annum.

New commercial customers should contact their local Horizon Power office to discuss their electricity needs and pricing.

Fixed charge	\$1.9181 /day
0 - 1,650 kWh/day	38.9608 c/kWh
> 1,650 kWh/day	33.0594 c/kWh

Electricity is charged by the unit. A unit is one Kilowatt hour (kWh). All prices are correct as at 1 July 2019, include GST (except where noted otherwise), and are subject to change at any time.

## Customers with specific needs

### Community Service Tariff (C2)

The C2 tariff is available to small voluntary and charitable organisations. An application form detailing conditions, which must be met for this tariff, is available on our website at [www.horizonpower.com.au](http://www.horizonpower.com.au)

Fixed charge	97.2784 c/day
0 - 20 kWh/day	22.7276 c/kWh
20 - 1,650 kWh/day	24.2488 c/kWh
> 1,650 kWh/day	23.1299 c/kWh

### Charitable Accommodation Tariff (D2)

The D2 tariff is applied to charitable or benevolent organisations providing residential accommodation.

Fixed charge	96.6141 c/day
Variable charge	24.5458 c/kWh

## Government customers

Details on the pricing structure applied to State, Federal and Foreign Government customers - N2 (Regional Non-Interconnected Systems) and P2 (North West Interconnected System) are available on our website.